

ONEcharity – PRIVACY POLICY

OVERVIEW

- I. We, **ONEcharity** of Yayasan Red One (Registration No.: 201801007837 (1269851-A)) with our registered office at T3-03-03 Menara 3 Lingkaran Maju (Maju Link), Jalan Lingkaran Tengah 2, Bandar Tasik Selatan, Kuala Lumpur, Wilayah Persekutuan (“ONEcharity”) respect privacy of all its users, and treats personal information provided as confidential.
- II. ONEcharity is committed in ensuring compliance with the requirements of the Personal Data Protection Act 2010 (“Act 709”). ONEcharity Privacy Policy (“Privacy Policy”) explains the collection and processing of your personal information including the use of such information as well as other important matters related to your privacy and personal information. This Privacy Policy does not apply to the practices of other entities or websites that ONEcharity does not own or control or to people and entities that ONEcharity does not employ or manage.
- III. By providing your personal data and continuing your user account with ONEcharity, you are deemed to have read and consented to the processing of your personal data in the manner prescribed here.

1. ACCEPTANCE OF THESE TERMS

- 1.1 If the users do not agree to the terms of this Privacy Policy, please do not provide ONEcharity with any information and do not use the ONEcharity online platform comprising of this ONEcharity website as well as the ONEcharity mobile application (“ONEcharity App”) (“collectively referred to as the ONEcharity Platforms”).
- 1.2 By using the ONEcharity Platforms and voluntarily providing personally identifiable information and on the ONEcharity App specifically, your consent to the collection and use of such personally identifiable and information as set forth in this Privacy Policy.

2. COLLECTION OF PERSONAL DATA

- 2.1 Personal information in this Privacy Policy refers to any personal information obtained from you which can identify you as an individual. Personal data collected may include, but not limited to, your personal details provided to the ONEcharity App (“Personal Data”). Personal Data may be in the form of data i.e. name, Identity Card, address, contact number, account number, payment history, photographs or moving images. The provision of your Personal Data is voluntary. You may disagree or subsequently withdraw your consent to the processing of your Personal Data. However, ONEcharity will be unable to administer your intended interaction with ONEcharity on the ONEcharity Platforms as a whole.
- 2.2 If registration is requested where necessary for the ONEcharity Platforms, you agree to provide accurate and complete registration information. At the time of registration, you may be required to provide on the ONEcharity App certain information which includes your name, address, phone number, email address and any information arising from payment transactions. Upon your registration on the ONEcharity App, you are assigned one login ID and passwords

that will enable you to access the ONEcharity user account. You shall take reasonable precautions to protect against theft, loss or fraudulent use of such IDs and passwords and you are solely responsible for any losses arising from another party's use of such IDs and passwords, either with or without your knowledge.

- 2.3 ONEcharity receives and stores any personal information you knowingly enter on the App whether via computer, mobile phone, other wireless device or that you provide to ONEcharity in any other way. This personal information may include your personal data such as your name, phone number, email address, photograph, and any other information necessary to ONEcharity for the use and benefit of providing the ONEcharity App or pursuant to local laws and regulations.

3. PERSONAL DATA OF CHILDREN AND MINORS

- 3.1 Except where required by local laws, ONEcharity does not knowingly collect Personal Data from children or minors. If you are a child or minor, you shall only use the ONEcharity App with the permission and consent of your parent or guardian. A child or minor means a person who has not attained the age of eighteen years.
- 3.2 ONEcharity may collect Personal Data through the ONEcharity App from a child of minor where their parents or guardians has consented for that children or minor to use the ONEcharity App and disclose Personal Data to ONEcharity for the use and benefit of providing the ONEcharity App.
- 3.3 For any unauthorised, fraudulent and unlawful conduct and/or transaction arising from the use of ONEcharity App will be reported to the relevant authority.

4. PURPOSE OF COLLECTING AND PROCESSING YOUR PERSONAL DATA

- 4.1 ONEcharity may use the relevant portions of your personal data and information for the purpose stated below in direct relation to the ONEcharity App which shall include but is not limited to:-
- (a) to facilitate payments related to donations to ONEcharity;
 - (b) to respond to your requests for information and/or assistance relating to ONEcharity's events;
 - (c) to notify you about ONEcharity's events;
 - (d) to market, promote and provide you with information relating to ONEcharity's events;
 - (e) for internal administrative and record purposes;
 - (f) to comply with or make disclosures under the legal or regulatory requirements;
 - (g) regarding other lawful activities related to ONEcharity.
- 4.2 In order to facilitate interaction among users of the ONEcharity App other users may share information with you or you may be allowed to access certain information about other users of ONEcharity. By entering into this Privacy Policy, you agree to treat information about other users of ONEcharity strictly in accordance with this Privacy Policy.

5. DISCLOSURE OF PERSONAL DATA TO THIRD PARTIES

ONEcharity does not share, sell or rent users personally identifiable information to third parties EXCEPT as provided below: –

- (a) ONEcharity is compelled to do so by a court of law or by any applicable laws and regulations;
- (b) ONEcharity determines that it is necessary or desirable to comply with any applicable laws and regulations or to protect or defend the rights or property of ONEcharity;
- (c) government bodies, regulatory bodies or other authorities if and when required;
- (d) in the event of a potential, proposed or re-organisation exercise involving ONEcharity.

6. PROTECTION OF PERSONAL DATA

- 6.1 ONEcharity has adopted reasonable industry standard practices to ensure that there are adequate safeguards and techniques to protect the data of the user against any unauthorized or unlawful disclosure. ONEcharity will not store, copy, disclose or use the data of the user except as necessary for the performance by ONEcharity of its obligations under this Privacy Policy.
- 6.2 ONEcharity employs physical, electronic and procedural safeguards to protect the information receive by ONEcharity from users from unauthorized disclosure. ONEcharity limits access to personal information about user to employees of ONEcharity who ONEcharity believe reasonably need to come into contact with that information in order to do their jobs.
- 6.3 Users should not share their password with anyone. In addition, if user suspect unauthorized access to its information, it is user's responsibility to contact ONEcharity immediately. ONEcharity will never ask user to divulge its password in written or electronic communications. ONEcharity cannot guarantee that information user transmits utilizing on the ONEcharity App is secure, however ONEcharity will always make reasonable efforts to ensure the security of the data provided on ONEcharity. Unauthorized entry or use, hardware or software failure and other factors may compromise the security of user information at any time.

7. RIGHT TO ACCESS AND CORRECT YOUR PERSONAL DATA

- 7.1 You may request to access or make change to any personal information relating to your held in the database of the ONEcharity Platforms. You should update the personal information held by the ONEcharity App (where you have actively engaged with it) whenever there is a change. A request to access and change the personal information shall be subjected to the applicable laws and regulations. Any request to access or to correct personal information and/or any related enquiry should be made in writing to us.
- 7.2 You are required to provide sufficient information in your request for ONEcharity to sufficiently identify you. Such information may include, but is not limited to your name, contact details, and your national identification number. Failure to sufficiently provide such information in allowing ONEcharity to identify may result in the refusal to your access and correction request.

8. RETENTION OF YOUR PERSONAL DATA

- 8.1 Your personal information collected and processed in accordance with this Privacy Policy may be retained by ONEcharity for a reasonable period as allowed under relevant and applicable laws and regulations.

In executing its responsibilities with respect to the confidentiality of Personal Data, ONEcharity will employ a number of safeguards, appropriate to the sensitivity of the information, to protect Personal Data against loss or theft, as well as unauthorised access, disclosure, copying, use, or modification. Such safeguards will include physical measures, organisational measures and technological measures, for example locked filing cabinets, restricted access to offices, security clearances and limiting access on a “need to know” basis and use of passwords and encryption.

9. CHANGES TO THE POLICY

- 9.1 ONEcharity reserves the right to amend or modify this Privacy Policy at any time. Any changes to this Privacy Policy will be reflected on the ONEcharity Platforms. Updated versions of this Privacy Policy will include the date of the revision so that you are able to check when the Privacy Policy was last amended. You are advised to monitor this policy for changes time to time.
- 9.2 Any changes to this Privacy Policy will become effective upon posting of the revised Privacy Policy on ONEcharity.

10. COLLECTION OF OTHER DATA

- 10.1 As with most websites and mobile applications, your device sends information which may include data about you that gets logged by a web server when you browse our Platform. The information is also included in anonymous statistics to allow us to understand how visitors use our ONEcharity App.

ONEcharity App may collect precise information about the location of your mobile device using technologies such as GPS, Wi-Fi, etc. We collect, use, disclose and/or process this information for one or more Purposes including, without limitation, location-based services that you request or to deliver relevant content to you based on your location or to allow you to share your location to other users (where necessary) as part of the services under our mobile applications.

For most mobile devices, you are able to withdraw your permission for us to acquire this information on your location through your device settings. If you have questions about how to disable your mobile device’s location services, please contact your mobile device service provider or the device manufacturer. Providing useful, meaningful experiences is at the core of what we do, and location information plays an important role in doing just that.

ENQUIRY

ONEcharity is committed to protecting the Personal Data of all users deals with. If you have any questions in relation to this Privacy Notice, you can write to complain@onecharity.org.my. You may also use this address to communicate any concerns you may have regarding compliance with this Privacy Policy.